

ADMINISTRATION AND FINANCE STRATEGIC PLAN

STUDENT SUCCESS

GOAL 1 - Focus on improved student support, access, and experience.

TACTICS –

Teach student athletes 21st century leadership and life skills, increase scholarships, achieve salary and staffing targets, and improve equipment, facilities, and fields. – Champion, Gail Barksdale

Implement an electronic solution for Financial Aid to improve the process from start to finish and increase student access and satisfaction. – Champion, David Crozier

The Seawolf Service Center will examine and improve the communication process regarding student fees for both new and continuing students as well as the campus community. – Champion, David Crozier

Increase access to instructional learning materials. – Champion, Neil Markley

GOAL 2 - Create a culture of continuous process improvement.

TACTICS –

Develop digital processes within the division, including forms and workflow. – Champion, David Crozier

ACADEMIC EXCELLENCE & INNOVATION

GOAL 1 - Support, create, and maintain clean, safe, and positive learning environments for students.

TACTICS –

Increase staffing levels to support an APPA 4 cleaning standard (currently at APPA 5+). Implement inspection program to verify the performance measure standards are being measured and supported. – Champion, Dana Twedell

Increase training and education offerings for students. – Champion, Sarah Clegg

Enhance the accessibility of information on Title IX topics. – Champion, Sarah Clegg

Attain and sustain full police officer staffing levels. – Champion, Dave Dougherty

Ensure the number of allocated police officer positions are aligned proportionately with on-campus housing growth. Champion, Dave Dougherty

Enhance and review building emergency plans/planning. Champion, Tyson Hill

Stevenson Hall renovation preconstruction. Champion, Christopher Dinno

LEADERSHIP CULTIVATION

GOAL 1 - Support and enhance employee development and training.

TACTICS –

Formalize and enhance annual process for professional development plans. – Champion, Laura Lupei

Develop employment and internship opportunities that prepare our students for tomorrow. –
Champion, Neil Markley

Expand employee training and advancement. – Champion, Joyce Lopes

GOAL 2 - Foster campus and community engagement.

TACTICS –

Encourage and support staff to serve on local boards and committees, to include the campus community and serving in the community. – Champion, Joyce Lopes

Invite local community members into campus boards, committees, and workgroups. – Champion, Neil Markley

Increased campus outreach by service in leadership positions and increase community engagement thru expanded community service. – Champion, Gail Barksdale

Provide affordable housing options for our employees. Champion, Neil Markley

GOAL 3 - Align standards with campus values.

TACTICS –

Review policies and procedures for appropriateness and to ensure they are inclusive for all. – Champion, Alicia Hodenfield

Explore CASp (Certified Access Specialist) for ADA compliance. – Champion, Dana Twedell

GOAL 4 - Ensure clear and inclusive communication.

TACTICS –

Thoroughly define clear communication. – Champion, Alicia Hodenfield

Thoroughly define inclusive communication. – Champion, Alicia Hodenfield

Establish standards for communications and messaging. – Champion, Alicia Hodenfield

TRANSFORMATIVE IMPACT

GOAL 1 - Identify and implement technology improvements.

TACTICS –

Launch Questica as the campus budgeting tool. – Champion, Laura Lupei

Implement countywide law enforcement records management system in University Police to include computers inside police vehicles. – Champion, Dave Dougherty

Implement Environmental Health and Safety Software (RSS) – Champion, Tyson Hill

Implement new work order system (MetaBIM) in Facilities Services. – Champion, Dana Twedell

Implement the Common Human Resource System (CHRS). – Champion, Joyce Lopes

Implement a mobile ordering solution in Culinary Services. – Champion, Neil Markley

Implement a campus wide electronic travel solution such as Concur. – Champion, David Crozier

Establish WiFi access in all athletics spaces. – Champion, Gail Barksdale

Implement Veoci (crisis management software) for Emergency Operations Center. Champion, Tyson Hill

GOAL 2 - Improve sustainability support and commitments.

TACTICS –

Develop and support an operational sustainability office. – Champion, Dana Twedell

Explore having the president sign the Second Nature campus climate commitment. – Champion, Dana Twedell

Division wide including digital/electronic signatures. – Champion, Joyce Lopes

GOAL 3 - Implement a strategic budgeting and planning processes.

TACTICS –

Refine and improve the annual budget call process. – Champion, Laura Lupei

Build five-year budget plans for the campus and self-support funds. – Champion, Laura Lupei

Incorporate all funds budgeting into planning and reporting. – Champion, Laura Lupei